

FOR TENANTS IN OUR MANAGED PROPERTIES

You can contact our property management team on **01344 860121** (option 3) or by email pm@duncanyearley.co.uk.

You can also report maintenance issues using our 24/7 **Fixflo system** at <https://duncanyearley.fixflo.com>

If you experience an **emergency maintenance** issue outside of normal working hours then please call:

- Thames Flame for plumbing or heating issues on 0203 189 1414 or 07983 6127854.
- Griffin Electrical for electrical issues on 07850 943368.

Please be aware, if the matter is not classed as an emergency, you may be liable to pay the call out fee.

If you believe you may have a gas escape, please call Transco on **0800 111 999** and leave your property immediately.

If your property is managed by your landlord, please contact them directly.

9 Crown Row, Bracknell, RG12 0TH



01344 860 121
duncanyearley.co.uk